Chromebook FAQ's:

Q. **What is a Chromebook?**

A. "Chromebooks are mobile devices designed specifically for people who live on the web. With a comfortable, full sized keyboard, large display and clickable trackpad, all day battery life, lightweight and built in ability to connect to WiFi and mobile broadband networks, the Chromebook is ideal for anytime, anywhere access to the web. They provide a faster, safer, more secure online experience for people who live on the web, without all the time consuming, often confusing, high level of maintenance required by typical computers." ("Google")

Q. **What kind of software does a Chromebook run?**

A. "Chromebooks run millions of web based applications, or web apps, that open right in the browser. You can access web apps by typing their URL into the address bar or by installing them instantly from the Chrome Web Store." ("Google")

Q. **How are these web-based applications managed?**

A. Each Chromebook we provide to students will be a managed device. Members of Sapulpa Public Schools' IT Department will maintain devices through our Google Apps for Education account. As such, the school can preinstall web applications as well as block specific web applications from a centralized management console.

Q. **Can the Chromebook be used anywhere at anytime?**

A. Yes, if you have a WiFi signal to access the web all features of Chrome are available. There are a limited number of Google apps and Chrome web apps that work offline but that number is growing everyday.

Q. **What devices can I connect to a Chromebook?**

A. Chromebooks can connect to:
- USB Storage, mice and keyboards
- SIM cards
- SD cards
- External monitors and projectors
- Headsets, earsets, and microphones

Q. **Will our Chromebook have 3G?**

A. No. The district Chromebook will not have 3G broadband.

Q. Can I print from my Chromebook?

A. Technically, yes, but at this time SPS does not have it set up for students to print on campus using a Chromebook. In order to do this, we need to set up Google Cloud Print and we are currently working on the best way to handle it from a management and financial perspective. Students may set up Google Cloud Print at home https://support.google.com/chrome/answer/1069693?hl=en if they want. They can also access everything on their Google Drive from any computer that is connected to the internet and just print from there.

Q. Do Chromebooks come with Internet Filtering Software?

A. Yes. While Chromebooks do not natively contain web filtering software, the Sapulpa Public School District will provide an enforcing policy that will log and filter all internet traffic of District Chromebooks, whether on campus or off. Any attempt to bypass this filtering software shall constitute a violation of the Acceptable Use Policy and may result in loss of Chromebook privileges.

Q. Can I install any browser other than Chrome?

A. "No. It's not possible to install or run any other browser on a Chrome device, because you can't run client software on it. The Chrome operating system runs Chrome only. " ("Google")

Q. Is there antivirus built into it?

A. It is not necessary to have antivirus software on Chromebooks because there are no running programs for viruses to infect.

Q. How is the battery life?

A. Chromebooks have a rated battery life of 8 hours. However, we do expect that students charge them each evening to ensure maximum performance during the school day.

Q. What do I do if my Chromebook needs repaired?

A. You should take your Chromebook to the media center and fill out a Chromebook Repair report as soon as possible. The media specialist will check out a "loaner" device for you to use. Once your Chromebook is repaired you will receive an email notifying you that you may return the loaner to the media center and pick up your Chromebook.